Non-Verifiable Reject Codes and Resolutions

To resolve non-verifiable rejects the missing or questionable data can be resubmitted to the FPS by the student by mailing the FAFSA Submission Summery or online FAFSA corrections. The FAA can make corrections to the student record using the FAFSA Partner Portal. The reject conditions must not be present to remove the reject.

The resolution for a rejected FAFSA Submission Summary is the responsibility of the student, not the institution, and the comment generated by the reject explains what action the student must take.

Table 5-4: Non-Verifiable Reject Codes and Resolutions

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
1	Provisionally Independent with unusual circumstance	Determine the student's dependency status. If independent, then make corrections to reflect this status. If dependent, then provide parental information.	003
2	Student's SSN not in Social Security Administration's database	Correct the Social Security number. If the SSN is already correct, contact the Social Security Administration to fix the error in its records. Then re-enter the SSN and submit as a correction for an updated SSA Match.	006
3	Student's SSN match, but no name match	Correct the student last name and first initial.	007
4	Student's SSN match, but no date of birth match	Correct the student's date of birth.	008
5	Student SSN match with death indicator	Contact the Social Security Administration to fix the error at SSA. Then re-enter name or date of birth and submit as a correction for an updated SSA Match.	009
6	Mailing State is a foreign country, Country is blank	Provide the Country code or update the Mailing state.	010, 014
7	Student citizenship status left blank and SSA did not confirm citizenship status or applicant reported not a citizen or eligible noncitizen	Provide the citizenship status with the A-number if appropriate.	017
8	Student's Taxes Paid is greater than zero and equal to or greater than AGI	Correct student's taxes paid or AGI.	033
9	Student required fields left blank	Provide answers to the missing student fields.	022 to 031, 034 to 039, 041 to 043, 106 to 110, 112, and 114

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
10	Student's consent to retrieve and disclose FTI is "Not Granted"	The student must provide consent to retrieve and disclose FTI data.	044
11	Student's signature missing from PDF FAFSA form or FAFSA Submission Summary	Signature correction must be made on a printed FAFSA Submission Summary and resubmitted to the FAFSA Processor or can be corrected electronically.	045
12	Student's signature missing from online FAFSA	Signature correction must be made on a printed FAFSA Submission Summary certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	046
13	An SAI cannot be calculated because the Department of Justice has placed a "hold" on the student	Student needs to call 202-377-4600 or email applicationprocessingdivision@ed.gov to resolve the issue.	047
14	Dependency Model is Dependent AND Unsub Only is "1" Yes	If parental data cannot be provided no change is required. Student will be eligible for unsubsidized loans.	049
15	NSLDS® Fraud Loan Flag is set indicating loan was obtained fraudulently	Student needs to contact the lender and resolve issue to have the Fraud Loan Flag reset in NSLDS.	050
16	An SAI cannot be calculated because the Department of Education has placed an eligibility "hold" on the student	Student needs to call 202-377-4600 or email applicationprocessingdivision@ed.gov to resolve the issue.	052
17	Independent student is married and Updated Family Size is less than 2	Correct the Student's Current Marital Status or Family Size.	103
18	Independent student is not married and Updated Family Size is less than 1	Correct the Student's Current Marital Status or Family Size.	104
19	Student spouse's SSN not in Social Security Administration's database	Correct the student spouse's Social Security number. If the SSN is already correct, contact the Social Security Administration to fix the error in its records. Then re-enter SSN and submit as a correction for an updated SSA Match.	115
20	Student spouse's SSN match but no Name match	Correct the student spouse's date of birth.	116
21	Student spouse's SSN match but no Date of Birth match	Correct the student spouse's date of birth.	117
22	Student spouse's SSN match with Death Indicator	Contact the Social Security Administration to fix the error at SSA. Then re-enter the student spouse's name or date of birth and submit as a correction for an updated SSA Match.	118

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
23	Student spouse's critical data not provided	Provide answers to the missing student spouse fields.	119 to 121, 124 to 126, and 128 to 130
24	Student spouse's taxes paid greater than or equal to AGI	Correct student spouse's taxes paid or AGI.	122
25	Student spouse's consent to retrieve and disclose FTI is "Not Granted"	The student's spouse must provide consent to retrieve and disclose FTI data.	131
26	Student spouse's signature missing from PDF FAFSA form or FAFSA Submission Summary	Signature correction must be made on a printed FAFSA Submission Summary certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	132
27	Student spouse's signature missing from online FAFSA	Signature correction must be made on a printed FAFSA Submission Summary certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	133
28	Parent SSN was not matched with the Social Security Administration	Correct the SSN for the parent. Also review and correct the name and/or date of birth for parent spouse and/or parent to achieve a full match for at least one parent.	054
29	Parent SSN match, but no name match	Correct the parent's name.	055
30	Parent SSN match, but no date of birth match	Correct the parent's date of birth.	056
31	Parent SSN contains all zeros and reported as a tax filer	Correct the parent's SSN.	027
32	Parent is married and Updated Family Size is less than 2	Correct the parent's Current Marital Status or Family Size.	295
33	Parent is not married and Updated Family Size is less than 1	Correct the parent's Current Marital Status or Family Size.	296
34	Parent's critical data not provided	Provide answers to the missing parent fields.	060 to 065, 069, 071 to 075, 077 to 079, and 083
35	Parents' taxes paid is greater than zero and equal to or greater than AGI	Correct the parents' taxes paid or AGI.	066
36	Parent's consent to retrieve and disclose FTI is "Not Granted"	The student's parent must provide consent to retrieve and disclose FTI data.	080

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
37	Parent's signature missing from PDF FAFSA form or FAFSA Submission Summary	Signature correction must be made on a printed FAFSA Submission Summary and resubmitted to the FAFSA Processor or can be corrected electronically.	081
38	Parent's signature missing from online FAFSA	Signature correction must be made on a printed FAFSA Submission Summary and resubmitted to the FAFSA Processor or can be corrected electronically.	082
39	Parent Spouse or Partner SSN was not matched with the Social Security Administration	Correct the SSN for the Parent spouse or partner. Also review and correct the name and/or date of birth for Parent spouse or partner and/or parent to achieve a full match for at least one parent.	084
40	Parent spouse or partner SSN match, but no name match	Correct the Parent spouse or partner's last name and first initial.	085
41	Parent spouse or partner SSN match, but no date of birth match	Correct the Parent Spouse or Partner's date of birth.	086
42	Parent Spouse or Partner SSN contains all zeros and reported as a tax filer	Correct the Parent Spouse or Partner's SSN.	087
43	Parent Spouse or Partner's critical data not provided	Provide answers to the missing Parent Spouse or Partner fields.	088 to 090, 093 to 095, and 097 to 099
44	Parent Spouse or Partner's taxes paid is greater than or equal to AGI	Correct Parent Spouse or Partner's taxes paid or AGI.	091
45	Parent Spouse or Partner's consent to retrieve and disclose FTI is "Not Granted"	The student's Parent Spouse or Partner must provide consent to retrieve and disclose FTI data.	100
46	Parent Spouse or Partner's signature missing from PDF FAFSA form or FAFSA Submission Summary	Signature correction must be made on a printed FAFSA Submission Summary and resubmitted to the FAFSA Processor or can be corrected electronically.	101
47	Parent Spouse or Partner's signature missing from online FAFSA	Signature correction must be made on a printed FAFSA Submission Summary and resubmitted to the FAFSA Processor or can be corrected electronically.	102
48	Student – No Match for Transunion match	TBD	305
49	Student – First/Last Name Mismatch for Transunion match	TBD	306

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
50	Student – DOB Mismatch for Transunion match	TBD	307
51	Student – Address Mismatch for Transunion match	TBD	308
52	Student – Pending match for Transunion match	TBD	309
53	Parent – No Match for Transunion match	TBD	310
54	Parent – First/Last Name Mismatch for Transunion match	TBD	311
55	Parent – DOB Mismatch for Transunion match	TBD	312
56	Parent – Address Mismatch for Transunion match	TBD	313
57	Parent – Pending match for Transunion match	TBD	314
58	Parent Spouse or Partner – No Match for Transunion match	TBD	315
59	Parent Spouse or Partner – First/Last Name Mismatch for Transunion match	TBD	316
60	Parent Spouse or Partner – DOB Mismatch for Transunion match	TBD	317
61	Parent Spouse or Partner – Address Mismatch for Transunion match	TBD	318
62	Parent Spouse or Partner – Pending match for Transunion match	TBD	319
63	Student Spouse – No Match for Transunion match	TBD	320
64	Student Spouse – First/Last Name Mismatch for Transunion match	TBD	321
65	Student Spouse – DOB Mismatch for Transunion match	TBD	322
66	Student Spouse – Address Mismatch for Transunion match	TBD	323

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
67	Student Spouse – Pending match for Transunion match	TBD	324